

BEHAVIOUR POLICY

For the comfort and enjoyment of all our customers we ask all visitors to adhere to our simple rules of play.

Parents/ Carers & Guardians MUST:

- Monitor their child to ensure they are capable of using the equipment safely.
- Know where their child is at all times and ensure the child is able to locate them at all times.
- Parents, Carers & Guardians know their child's capabilities best, so they should ensure an appropriate level of supervision to reflect this. For the safety of other children, the management reserve the right to remove unruly children from the centre.
- Please remove shoes before entering the play areas. Socks must be worn at all times.
- We recommend to parents that children wear appropriate clothing to be able to move around freely.
- No food, drink or chewing gum should be taken onto the soft play or other play areas.
- Balls or other objects should not be thrown at each other.
- Fighting or bullying will not be tolerated. Guilty parties may be asked to leave.
- Parents, Carers & Guardians are responsible for the behaviour and well being of the child/children in their care at all times while in the club and must maintain supervision at all times.
- We maintain a warm, welcoming, respectful and inclusive environment but disruptive or inappropriate behaviour will result in being asked to leave.

We have a Visual display of basic "rules" which, the children, staff and parents follow. These are displayed in the setting, and are referred to when appropriate and especially when children are settling in:

- We use kind words.
- We have gentle hands and feet.
- We have listening ears.
- When we have finished, we tidy up what we have been playing with.
- We share.
- We have FUN!